



BY APPOINTMENT
TO HER MAJESTY QUEEN ELIZABETH II
CROP PROTECTION SPECIALISTS
H.L. HUTCHINSON LIMITED
WISBECH

HUTCHINSONS

Crop Production Specialists

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26th March, 2020

Dear Customer,

Hutchinsons Covid 19 Response Update

As a valued customer of the Hutchinsons Group, we appreciate the trust you place in us to make sure all your agronomy and product delivery services continue. We hope that you, your families and your colleagues are keeping healthy and safe. The purpose of this letter is to update you further on the measures that we have taken to ensure that it is business as usual at Hutchinsons, so far as is possible.

We are committed to an evidence-led and common-sense approach to containing the Covid 19 outbreak and are trying to mitigate its impact on customers, colleagues and our wider business operations.

We have implemented clear guidelines for employees and customers, providing support and advice for anyone who needs to self-quarantine, and issuing guidance on following safe hygiene practices across our business. Many of our colleagues, including agronomy teams, work from home and have the technology to continue to provide service to our clients and are doing so.

Please be re-assured that we continually review plans in place for our services to continue as close to normal as possible. We have business continuity plans in place to minimise the risk of infection and are trying to continue to deliver business-as-usual levels of service. This is being achieved.

There may be times, however, when our service may be disrupted due to circumstances beyond our control, in particular Government imposed restrictions which we have to respect and implement. If this happens, your agronomists or depot will contact you and we will endeavour to put other plans in place for us to service your needs. As you can imagine, we are facing a unique and very challenging situation at the moment and we completely understand that you are as well.

As always, we remain committed to supporting your business with a level of service that we pride ourselves on. We will do everything that we can to support front-line growers to provide safe and reliable food supplies through this difficult time.

If you have any questions, please do get in touch with your normal Hutchinson contact or your local depot and a member of our team will be happy to help.

With best wishes.

Yours sincerely,

David Hutchinson
Chairman